



2.18 Feature/DSS Button Programming

Feature Code: PGM  # 

Description

Emerald ICE Deluxe Telephones have 28 dual-colored programmable Feature/DSS Buttons. You can program any system feature code on any Feature/DSS Button for one-button operation. Certain programmed Feature/DSS Buttons will light when activated (*Do Not Disturb*, Call Forward, DSS/BLE, etc.), while others such as Call Pick-Up, Background Music, Last Number Redial, do not.

Features are separated into two distinct categories for programming onto Flexible Buttons: Directory Numbers or Feature Codes.

1. While the phone is idle, press PGM  # . The display indicates that you are in Feature button programming mode by prompting you to press a key:



```
PRESS FTR KEY
```

2. Press the Feature/DSS Button that you want to program. The current programming displays:



```
P4----  
show ch9
```

3. Press **[ch9]**. The following will be displayed.



```
SELECT FUNCTION  
dir P9M
```

4. To program the button, you must know the code type. Use *Feature/Directory/Suffix Code Lookup* (Refer to *Section 2.17*) to locate the feature and code you want to program.

- a. To program a directory number, press **[dir]**.



```
DIR NUMBER :_  
bksp save ch9
```

- b. Enter the appropriate directory number and then press **[save]**. If you make a mistake, use **[bksp]** and **[ch9]** to re-enter the number.

- c. To program a feature code, press **[PGM]**.



```
PGM CODE:_  
bksp save ch9
```

- d. Press the **PGM** button.
- e. Enter the feature code for example, enter **#** for *DND* and then press **[save]**.
5. Continue programming other Feature/DSS Buttons or lift/replace the handset to exit this programming.

Operational Notes

- If you dial an invalid code you will hear error tone and the Deluxe Telephone display will show **"CODE UNAVAILABLE."**
- In some cases a user can program a Feature/DSS Button for a specific CO line although access is restricted to that line via database programming. In this situation, the telephone is still governed by database programming and would still be unable to access the CO line if restricted.
- Valid feature codes must be in the form of either "Pn" or "Pnn" where "P" is the Feature/DSS Button and "n" is either a single-digit or two-digit code, including asterisk (*) and pound (#) dialed from the dial pad.
- Any Feature/DSS Button programmed with a code previously assigned to a different Feature/DSS Button will cause the previously programmed Feature/DSS Button to become unassigned.
- Feature/DSS Buttons can be cleared of any feature code/directory number by pressing **[save]** before entering a code/number.